

# Higashiosaka City

# Multicultural Information Plaza

Information and counseling in various languages is available for foreign residents so that they can access rapidly to the right place to consult and information about daily living issues such as procedures for residential status, employment, medical attendance, welfare, child delivery and rearing and child's education, etc.

Available

in 11

languages!

## Multicultural Information Plaza of Higashiosaka City

◆ Attention hours: Monday to Friday 9:00~17:30

◆ 16F, Higashiosaka City Hall

1-1-1 Aramoto-kita, Higashiosaka City

◆ E-mail: [bunkoku.plaza@city.higashiosaka.lg.jp](mailto:bunkoku.plaza@city.higashiosaka.lg.jp)

◆ Phone: 06-4309-3311 Fax: 06-4309-3823



# Any problems?



- I have to go to the city hall for procedures but I don't know Japanese.
- I don't understand the letter from the city hall.
- I want to learn Japanese but I don't know where it is.
- What are the procedures to get married?
- What are the necessary documents to renew the visa?



**In those cases, please consult with us at**

**“Multicultural Information Plaza.”**

We interpret conversation between you and the officials of the city hall.  
If you are concerned about procedures due to language problem,  
please visit us at 16th floor of the city hall.

Interpretation via phone call using “Triophone” function (conference call)  
is also available. Please feel free to call us.

## Consultation in person



- ◆ Available languages: English, Korean, Chinese and Japanese
- ◆ Attention hours: Monday to Friday 9:00~17:30  
(Some language is unavailable depending on the day of the week)
- ◆ Attention in Vietnamese
- ◆ Attention hours: Tuesday and Friday 10:00~17:30

## Attention through electronic translator



- ◆ Available languages: Tagalog, Indonesia, Thai, Portuguese, Nepali and Spanish
- ◆ Attention hours: Monday to Friday 9:00~17:30